Coming soon!
Keep the bad guys out!

ITS is using a phased implementation, which began in September 2020, to require Multi-Factor Authentication (MFA) (including Self-Service Password Reset (SSPR) services) on all CCU student accounts. Beginning in May 2022, <u>4,628 of remaining students</u>, who do not yet use MFA must enroll in MFA to access CCU services and resources. Currently, over half of the students and all of faculty and staff use MFA at CCU. **The MFA enforcement schedule is below and posted online at [MFA Requirement](#).**

MFA helps protect and secure CCU accounts with an additional layer of proof of identity on each login. SSPR services provide students with access to 24/7 self-service password reset services. These safety measures enhance the protection of CCU accounts, as well as university data and systems, and help prevent stolen or leaked data from being used to compromise CCU accounts.

Prior to MFA enrollment, all remaining students who do not have MFA will receive several notifications in Moodle and emails sent to their CCU email account with additional information and resources to prepare in advance.

Want MFA now? Students can set up MFA before May by following the steps on **[MFA for Students](#)**.

The MFA enforcement schedule for students is below. This schedule includes three groups based on students' current registration status. Each group will be notified of the applicable MFA enforcement date in advance. Review the dates where MFA registration will be enforced. Once MFA setup is completed, MFA will be required to access CCU services (e.g., CCU Outlook email, Moodle, WebAdvisor, etc.).

Student Groups	Moodle and Email Reminder Dates	MFA Final Enforcement Date
Group A: Maymester students	March 21, 2022 April 18, 2022 May 2, 2022	May 6, 2022
Group B: Summer I and II students	March 21, 2022 April 18, 2022 May 16, 2022	May 18, 2022
Group C: All remaining students	March 21, 2022 April 18, 2022 May 23, 2022	May 25, 2022

Have questions or need help?

Students
ITS-Student Computing Services
Call: 843-349-2220
Text: 843-733-7234
Online Service Request
https://www.coastal.edu/scs/

Faculty and Staff
ITS Service Center
843-349-5000
Online Service Request
https://www.coastal.edu/its/facultystaff/

Office of Information Technology Services

employment practices. For more information related to discrimination, please contact Title IX, Title IX email titleix@coastal.edu; office phone 843-349-2382; EEO email eeo@coastal.edu; or the U.S. Dept. of Education Office for Civil Rights at www2.ed.gov/ocr.